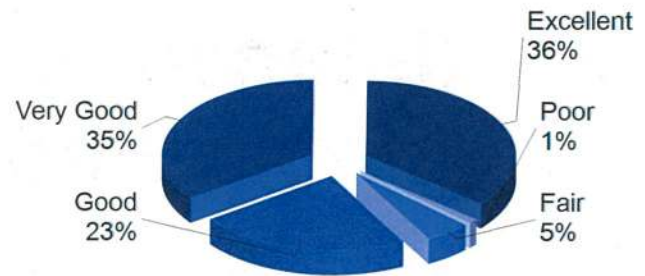


94%

of all patient ratings about this practice were **good**, **very good** or **excellent**



Thank you for your participation in this survey

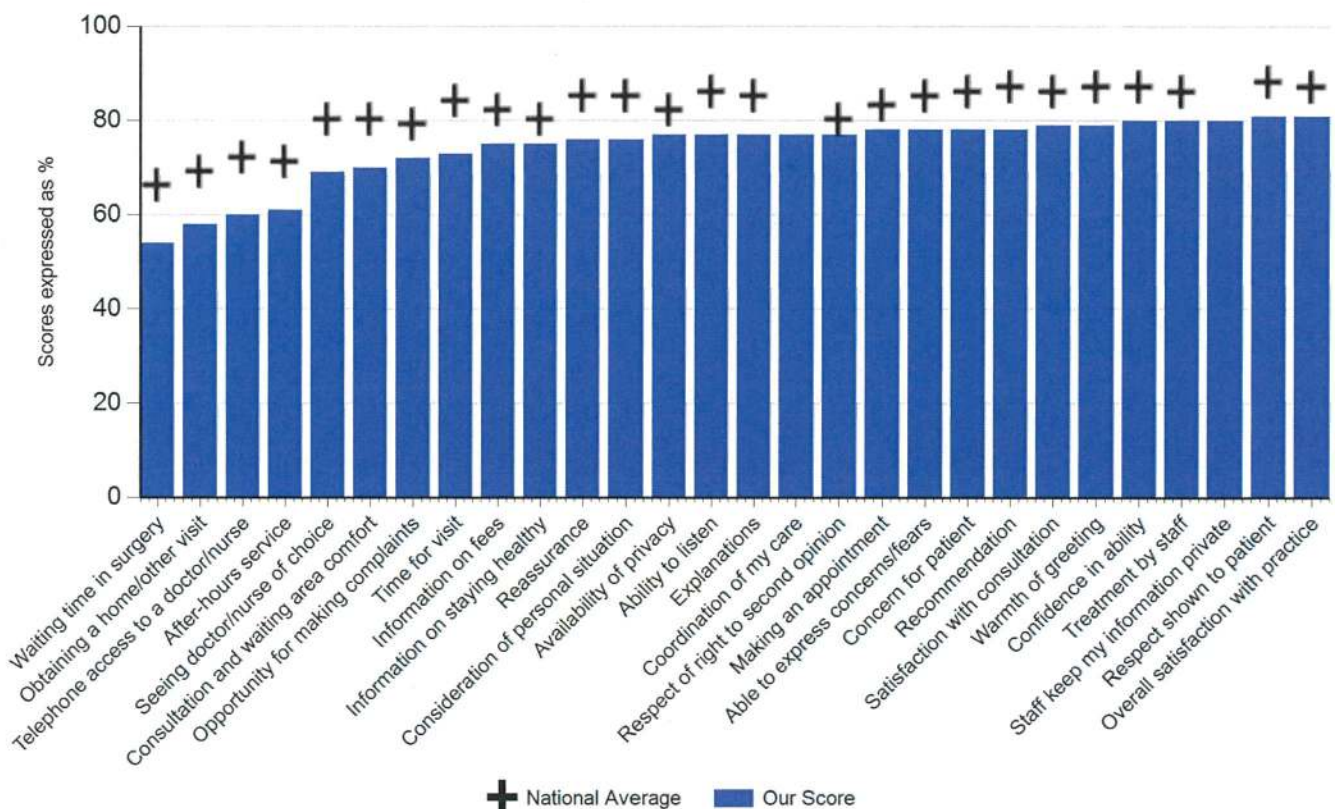
Patient Experience Survey Results 2019

Edmonton Family Medical Centre



"Striving towards excellence"

Overall scores



The results of this survey will help us to provide the best possible service to you



The pie chart percentages may not add up to 100% and the good, very good and excellent sections may not equal the total value shown due to rounding.

We listened to you...and we are improving patient care

At Edmonton Family Medical Centre we carried out a patient survey (the Practice Accreditation and Improvement Survey) and asked for your honest opinions on the service we provide. We listened to your concerns and have taken the following actions in order to make improvements to patient care where you feel it would be most useful:

What you told us	What we have done
1.	
2.	
3.	
4.	